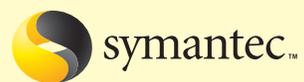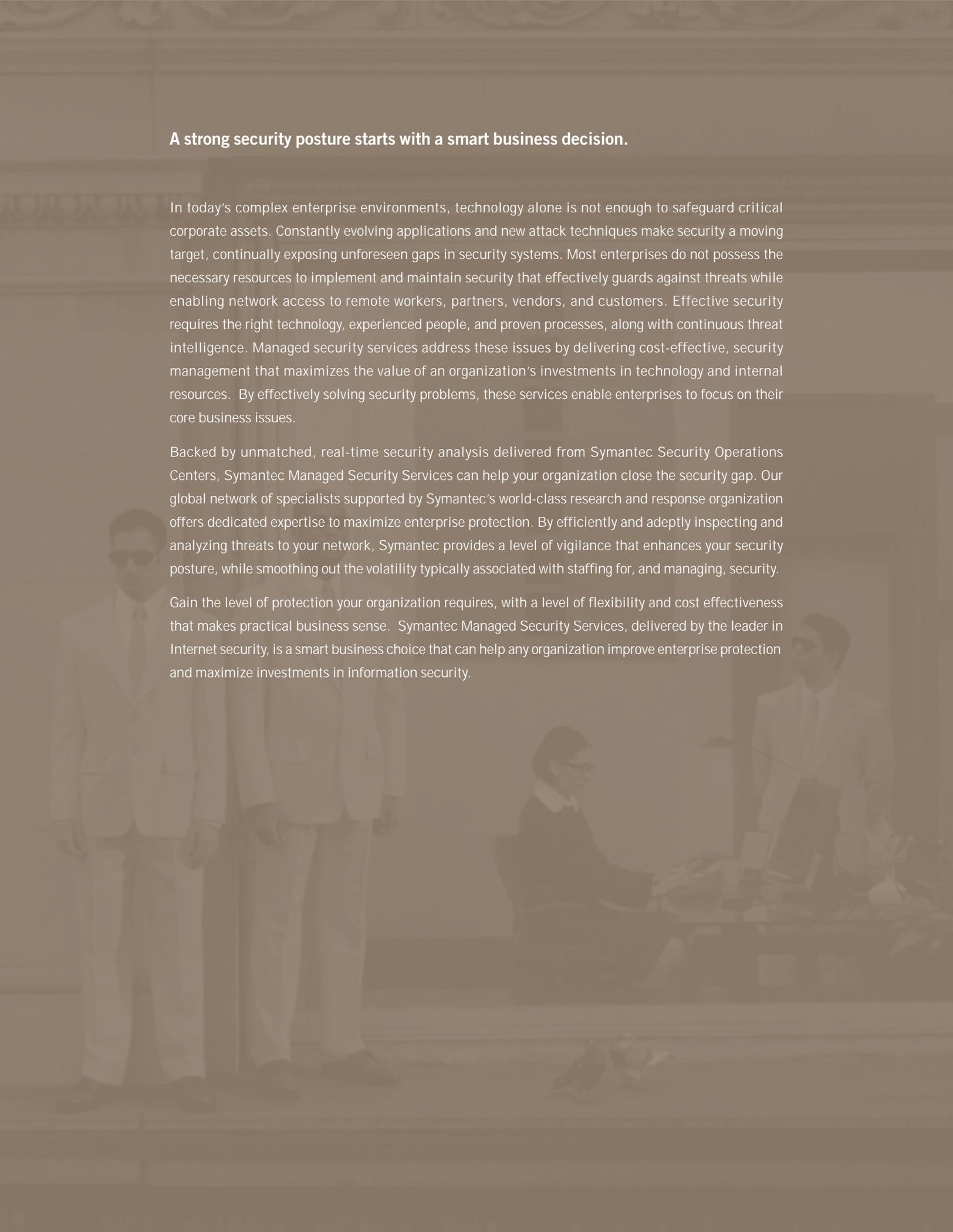SYMANTEC™ MANAGED SECURITY SERVICES

Superior information security delivered with exceptional value.

symantec™

A strong security posture starts with a smart business decision.

In today's complex enterprise environments, technology alone is not enough to safeguard critical corporate assets. Constantly evolving applications and new attack techniques make security a moving target, continually exposing unforeseen gaps in security systems. Most enterprises do not possess the necessary resources to implement and maintain security that effectively guards against threats while enabling network access to remote workers, partners, vendors, and customers. Effective security requires the right technology, experienced people, and proven processes, along with continuous threat intelligence. Managed security services address these issues by delivering cost-effective, security management that maximizes the value of an organization's investments in technology and internal resources. By effectively solving security problems, these services enable enterprises to focus on their core business issues.

Backed by unmatched, real-time security analysis delivered from Symantec Security Operations Centers, Symantec Managed Security Services can help your organization close the security gap. Our global network of specialists supported by Symantec's world-class research and response organization offers dedicated expertise to maximize enterprise protection. By efficiently and adeptly inspecting and analyzing threats to your network, Symantec provides a level of vigilance that enhances your security posture, while smoothing out the volatility typically associated with staffing for, and managing, security.

Gain the level of protection your organization requires, with a level of flexibility and cost effectiveness that makes practical business sense. Symantec Managed Security Services, delivered by the leader in Internet security, is a smart business choice that can help any organization improve enterprise protection and maximize investments in information security.

Advanced, industry-leading capabilities for optimal security.

REAL-TIME ADVANCED ANALYSIS AND RESPONSE. Symantec's Security Operations Center technology platform features advanced data mining and security event correlation capabilities that enable Symantec to accurately correlate, analyze, and interpret large volumes of network security data in real-time. This unique, automated data-mining technology actively monitors security devices on a real-time basis and separates real security threats from false positives, with repeatable and reliable results. Because our technology applies vigorous analysis to genuine threats, our security experts are able to supply timely and meaningful insights with alerts, specific recommendations, and response so our customers can quickly and effectively improve their security posture.

Symantec's Security Operations Centers are the nerve center of the Internet, monitoring and inspecting internet attacks around the world.

STATE-OF-THE-ART FACILITIES FOR THE HIGHEST LEVEL OF PROTECTION. Symantec Managed Security Services' specialists provide around-the-clock vigilance from Symantec's network of five state-of-the-art Security Operations Centers located worldwide. With full certification to meet international standards for information security management practices as set out in BS7799, Symantec's real-time Security Operations Center technology platform and best-practice methodologies ensure the highest level of protection and response for your enterprise security systems.

GLOBAL COMMUNITY OF INTELLIGENCE. Within our Security Operations Centers, Symantec security experts monitor and analyze data collected and aggregated across a community of over 500 customers in more than 40 countries and thousands of security devices. In addition, Symantec's Security Response organization provides continuous research and quickly delivers security advisories, alerts, and updates to the Symantec Managed Security Services team. This global, proactive insight and intelligence enables Symantec to identify attack trends, issue real-time alerts, and recommend actions that enable our customers to stay ahead of evolving threats.

A REAL-TIME VIEW INTO YOUR SECURITY POSTURE. Our secure Internet portal, called the Secure Internet Interface, provides you with an up-to-the-minute view of threats and attacks, along with the state of your company's security at all levels, so you can maintain a constant awareness of the security threats to your network. Access to in-depth event analysis, recommendations, and detailed reports enables organizations to adjust defenses in real-time. Symantec customers are able to immediately improve their security posture by leveraging the relevant and actionable information we provide.

MINIMIZE THE IMPACT OF UNPREDICTABLE RESOURCE DEMANDS. The dynamic nature of network security complicates security staffing and spending priorities for many organizations. Symantec Managed Security Services alleviate this concern by providing the appropriate resources to respond to unpredictable security events. By taking advantage of Symantec's expertise as needed, our customers can ensure optimal protection and reduce the cost and inconvenience typically associated with reallocation of resources to address crisis situations. Leveraging Symantec's expertise and technology infrastructure, organizations can focus internal resources on core competencies and strategic business initiatives. By taking advantage of the economies of scale offered by our Managed Security Services infrastructure and expertise, Symantec customers enjoy maximum flexibility and cost-effective results.

MAXIMIZE THE VALUE OF YOUR SECURITY INVESTMENTS. Symantec's Managed Security Services can help organizations minimize the potential occurrence and impact of security attacks. Our Managed Security Services offerings provide flexibility to accommodate a variety of security environments, ensuring customers the freedom to select best of breed solutions. Our security specialists have certified expertise across a broad range of security products from a variety of security providers including, of course, Symantec. We can step in to take over the management and monitoring of your existing security infrastructure, or help you develop a new one to meet your requirements. Our ability to monitor your diverse security products in an integrated manner ensures effective analysis and threat detection.

THE INSIGHT OF FIELD-TESTED SECURITY EXPERTS. Our customers benefit from an unrivaled reservoir of security intelligence and experience, acquired over the course of two decades in the business. The specialists at Symantec Security Operations Centers are recognized experts in the security field, the majority being veterans of U.S. military intelligence and related defense industry organizations. As such, they have honed their expertise in real-world engagements across the globe, gaining best-practice experience in combating Internet cyberthreats and creating effective cyberdefense strategies that leverage best-of-breed products across all relevant security disciplines, regardless of the manufacturer.

SOLUTIONS FOR YOUR INDUSTRY. Symantec security experts understand and use proven industry-leading standards, best practices, and processes tailored for the energy, finance, government, healthcare, and insurance industries, to name a few. Our methodologies meet the regulations and requirements unique to these industries, while our industry-specific expertise ensures the optimal processes and procedures will be applied to meet your needs.
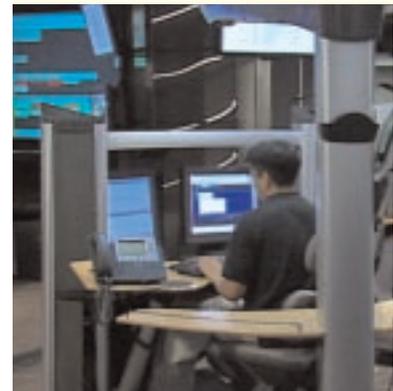
Benefit from a full array of service offerings.

Managed Security Services provides dedicated expertise for protecting critical assets:

- MONITORED AND MANAGED FIREWALL SERVICES. Flexible, remotely managed and monitored firewall and VPN solutions to help detect and respond to the most sophisticated malicious hacker attacks. Ongoing management helps establish and maintain optimal configurations to ensure the availability, integrity, and confidentiality of networks and data.

- MONITORED AND MANAGED INTRUSION DETECTION SERVICES. 24/7 real-time security monitoring and expert analysis of IDS alerts. Management includes remote configuration, signature updates system, and software support and system upgrades.

- MANAGED INTERNET VULNERABILITY ASSESSMENT SERVICE. Scans and evaluates the security of Internet-exposed systems such as firewalls, web servers, and mail servers to detect unauthorized access and prevent tampering or theft.

- MANAGED SECURITY POLICY COMPLIANCE SERVICE. Assesses security configurations against stated policies, helping to eliminate exploitable vulnerabilities that pose a threat to e-business initiatives.

- MANAGED VIRUS PROTECTION SERVICE. Automatic, real-time protection against virus threats at the gateway through continuous scanning, virus detection and cleansing, policy management, and delivery of the latest virus definition updates.

- MANAGED GATEWAY SECURITY SERVICE. Gain new levels of protection with a comprehensive gateway solution that delivers coordinated event monitoring, analysis plus management, across the Symantec Gateway Security appliance's five integrated security functions.

Strengthen your security posture - Identify and respond to the real threats

The bottom line? With today's rapidly changing risks and dynamic industry trends, it's harder than ever to effectively sustain a strong enterprise security posture. The daily, mundane, and tedious tasks of sifting though log files and performing basic security management consume valuable time. Identifying and stopping potential attacks requires constant monitoring, event correlation, and effective analysis. The occasional crisis event redirects critical resources until the emergency is over. Meanwhile, attention is diverted from core business initiatives. That's why so many organizations are now looking beyond in-house security management for options that can enable better protection. Symantec Managed Security Services is an excellent alternative.

By leveraging Symantec's Security Operations Center technology platform and expertise across the ongoing management of all your security services, you gain maximum efficiencies, effectiveness, and enterprise protection. Providing your IT personnel an accurate view of the state of your security enables them to respond to genuine threats and frees them to focus on higher-value strategic initiatives that are central to your business. Symantec Managed Security Services removes the volatility associated with staffing and responding to unpredictable network threats, allowing you to better manage expertise requirements, resources, and cost. Your organization benefits from a higher level of security while maximizing the value of existing security investments.

Symantec Managed Security Services

Symantec Managed Security Services offer a range of solutions enabling organizations to maximize information security investments. With around-the-clock real-time monitoring, analysis, response, and ongoing management from Symantec's state-of-the-art Security Operations Centers, Managed Security Services helps organizations to more effectively monitor and manage day-to-day security operations. Organizations, in turn, improve their security posture, and are able to focus internal resources on core competencies and strategic business initiatives. With Symantec Managed Security Services, organizations realize the following benefits:

- Protect corporate information assets cost effectively and benefit from an enhanced overall security posture
- Leverage the knowledge of certified security experts utilizing best-practice techniques
- Minimize the impact of unpredictable events with early warnings of imminent attacks and real-time monitoring, analysis, and incident response
- Gain knowledge of evolving threats from proactive research and ongoing intelligence gathering
- Meet or exceed regulatory and certification requirements with best practices and standards compliance
- Optimize investments in existing security technologies and resources
- BS7799-certified capability to deliver global managed security services
- Share responsibility with a trusted security partner

SYMANTEC, THE WORLD LEADER IN INTERNET SECURITY TECHNOLOGY, PROVIDES A BROAD RANGE OF CONTENT AND NETWORK SECURITY SOFTWARE AND APPLIANCE SOLUTIONS TO INDIVIDUALS, ENTERPRISES, AND SERVICE PROVIDERS WORLDWIDE. THE COMPANY IS A LEADING PROVIDER OF VIRUS PROTECTION, FIREWALL AND VIRTUAL PRIVATE NETWORK, VULNERABILITY ASSESSMENT, INTRUSION PREVENTION, INTERNET CONTENT AND EMAIL FILTERING, AND REMOTE MANAGEMENT TECHNOLOGIES AND SECURITY SERVICES. SYMANTEC'S NORTON BRAND OF CONSUMER SECURITY PRODUCTS IS A LEADER IN WORLDWIDE RETAIL SALES AND INDUSTRY AWARDS.

SYMANTEC PROVIDES COMPREHENSIVE INTERNET SECURITY PRODUCTS AND SERVICES FOR MORE THAN 100 MILLION USERS AROUND THE WORLD, RANGING FROM THE LARGEST CORPORATE ENTERPRISES, GOVERNMENT AGENCIES, AND HIGHER EDUCATION INSTITUTIONS, TO SMALL BUSINESSES AND INDIVIDUALS. NINETY-EIGHT OF THE FORTUNE 100 COMPANIES RELY ON SYMANTEC SOLUTIONS EVERY DAY.
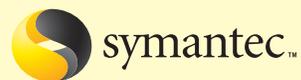
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Symantec has worldwide operations in 38 countries.

For specific country offices and contact numbers please visit our Web site.